



Case Study / **Airspace Indoor Skydiving**

Online payment becomes thrilling with Ingenico ePayments

2013

Creation of Airspace Indoor Skydiving, the very first free-fall simulator in Belgium

2014

1st online transaction

2020

New project "parachute training" at Cerfontaine airport

Looking for a payment partner to offer customers a seamless checkout experience

Free-fall simulators conquered the United States years ago, while in Europe there are just a few. That is what drove Jonas van Wesel and Eddy Vande Vonder to create Airspace Indoor Skydiving by building the largest free-fall simulator in Europe. This successful bet made Airspace a worldwide reference for both beginners and Proflyers. With a height of 17 meters it is also the highest wind tunnel in Europe.

In its quest for growth, Airspace needed to offer the right payment methods, not miss a single sale and reduce transaction costs. A reliable and efficient payment partner was needed.



95%

of revenue is generated online



3 essential requirements for Airspace



An all-in-one and simple payment solution

With reconciled reporting and payouts for multiple payment methods. Operate effectively with a single reporting flow.



Expert support team

Payment gurus provide advice on the ideal payment set-up to create the best experience for customers.



Safe & secure

Guaranteed security thanks to a flexible solution able to respond to all sorts of security issues. With insights into fraud data, to make better, smarter decisions and reduce fraudulent activity.

I needed assistance and received good advice. When you call the support service, you are always able to talk to someone.

Their experts took the time to answer my questions, so I'm satisfied with the service overall."

Eddy Vande Vonder,
CEO Airspace Indoor Skydiving

Solution Benefits

1

A stable and reliable platform

The platform guarantees speed like flying, with an average load time of less than three seconds for a transaction.

2

Easy transaction management

Issuing a refund is really simple. Ingenico's platform adapts to the needs of its users.

3

Quick pay-outs

With fast and transparent settlements, you won't be kept waiting.

Have fun, fly high!

Indoor skydiving is a fun and less expensive (and risky) way to discover the rush of free-falling.



About Airspace

Opened in 2014, Airspace Indoor Skydiving is a reference for free fall enthusiasts in Belgium and elsewhere in the world, with staff from all over Belgium and Europe to ensure optimal service both in the air and on the ground!

airspaceindoorskydive.be

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