

JOB POSTING

General Job Title: *Manager Retail & Automation QA*

Posting Date: *September 2018*

Posting Deadline Date:

Department: *Quality Assurance*

Location: *Toronto office*

Manager: *Senior Manager, SQA & Automation*

Basic Function and Scope of Responsibilities: The Retail and Automation Manager manages the retail team of software quality assurance analysts and testers in providing a broad range of test services and solutions, ensuring standards are met and objectives are achieved. The Retail and Automation Manager also plays a key role in designing, establishing and maintaining a test automation framework, solutions, tools and technologies to support testing activities across projects/programs for both Bankcard and Retail SQA team. Manages the SQA automation and packaging in providing sufficient solutions to support SQA team on packaging and software testing automation. Responsible for ensuring that all Retail deliverables that leave Ingenico have been validated by the QA group. Ensures that projects adhere to company standards in methodology and deliverables.

Principal Responsibilities:

- Lead relationships with the project teams, offshore teams, as appropriate, create and support a positive work environment that promotes service to the business, quality, innovation, and teamwork, ensures timely communication of issues/points of interest.
- Lead test teams with varying skill levels in the delivery of test planning, test preparation, and test execution, prioritize testing tasks based on goals and risks of projects and ensure testing milestones, activities and tasks are completed as scheduled.
- Create, drive and maintain the team's resource strategy, design, establish and oversee test infrastructure, test automation framework and test automation standards that are scalable and easy to use across projects/programs.
- Understand and communicate the testing impact of scope/project change requests to the project management team, identify testing risks within and across projects and provides testing solutions to mitigate the risks.
- *Train, coach and mentor team-members across different topics, identify and recommend opportunities, contribute to and maintain the team's internal knowledge base and automation toolset and keep current with leading-edge technology trends*
- *Perform other job-related duties as assigned*

This list is not exhaustive, the job holder may be required to carry out other duties as required to fulfill the role)

Competency/Skill Requirements:

- In-depth knowledge of testing industry trends and tools; testing techniques, methodologies and best practices, payment industry is an asset.
- 8+ years of testing experience, 3+ years of leading testing teams on large and complex projects. Prior experience with 3+ years as a QE tester or developer. Preferably within recent 5 years.
- Superior communication skills (verbal and written); proficiency with producing executive level presentations; comfortable communicating with the senior leadership team and large groups of people. Excellent relationship management abilities.
- A solid understanding of test-driven development, continuous integration, continuous deployment both in principle and in practice. Sound knowledge of software development methodologies and practices and project management lifecycle
- Work with JIRA and Confluence for test case management, defect management, test reporting, and other functions. Experience working with 3rd party and offshore vendors, Some knowledge of project financial management and reporting.
- Hands on with Java, Selenium, Cucumber, Ant, Atlassian tools (Jira, Bamboo, Confluence, etc), Scripting/coding (C/C++, MS .NET), DBA (Oracle, MySQL, etc.). Expertise with version control tools (e.g., Git, SVN, etc.), and Process Management and Development.
- Server administration and network experience preferred, Application design and coding experience is an asset.

Education Requirements:

- Bachelor's Degree
- Certified Software Quality Analyst or Certified Software Tester preferred
- In-depth experience with the development life cycle and deliverables

Computer/IT Skills”

- Windows
- MS-Office
- Application design and coding experience an asset
- Server administration and network experience preferred

Domestic/International Travel: On occasion

Extended Working Hours: On occasion

IF INTERESTED, PLEASE SUBMIT RESUMES TO: Resume.ca@ingenico.com

We thank you for your interest, however, only those applicants selected for an interview will be contacted.

We welcome and encourage applicants from people with disabilities. Reasonable accommodations are available on request for candidates taking part in all aspects of the selection process.