

# Corporate Social Responsibility (CSR) Charter

As a global company, Ingenico Group has a responsibility towards people and the planet, and a role to play in building tomorrow's world. In addition, we believe that managing the environmental and social dimensions of our activities is essential to the long-term sustainability of our business and is a source of economic performance. Therefore, we have developed **SHARE**, an ambitious programme to manage our Corporate Social Responsibility, which is now fully integrated into our global strategy.

This programme has been developed in line with the United Nations' Sustainable Development Goals to make sure it has the right impacts and addresses the world's challenges. Through **SHARE**, our ambition is to globally provide the most innovative and trusted payment solutions, while generating ethical, inclusive and transparent growth.

To achieve this ambition, we commit to:

## **1. Maintain responsible and ethical business practices**

### GOVERNANCE

We are committed to following the highest environmental, labor rights, health, safety, and social justice standards in our relations with all our stakeholders and specifically through our supply chain management.

## **2. Ensure the best level of security and safety when using our solutions**

### CORPORATE CITIZENSHIP

Protecting sensitive payment data is part of Ingenico Group's DNA. We also believe the protection of personal information and the respect to an individual's right to privacy are of utmost importance. We intend to provide the most secure and safe payment solutions for our customers, their clients, our partners and other stakeholders.

## **3. Grow along with Society**

We are willing to develop our activities in harmony with our ecosystem. For this, we strive to develop regular and open dialogue with our stakeholders in order to foster collaborative innovation and meet the local market needs, with a specific focus on positive impact solutions that can be used to raise funds for non-profits or advance financial transparency and inclusion.

## **4. Control our environmental footprint**

### ENVIRONMENT

We are committed to the development of payment solutions that have a low impact on the environment. We also strive to minimize our carbon footprint resulting from the operations of our infrastructure and activities.

## **5. Develop a blooming Ingenico Group community**

### PEOPLE

We strive to provide a workplace that maintains respectful relationships, and is safe, open and inclusive. CSR contributes to the global positive corporate culture that we intend to advance in order to enhance employee engagement, which is essential to the company's performance.

I will make sure we will have the necessary means to deploy this approach within the entire Ingenico Group. Each one of us is required, as part of our daily activities, to make it live.



**Nicolas Huss**

Chief Executive Officer