As a socially responsible company and a supporter of the United Nations Global Compact, Ingenico Group is committed to respecting and promoting its 10 core principles relating to human rights, labour standards, the environment and anti-corruption in its relations with all stakeholders and specifically through its supply chain management.

This charter has been developed in line with our ambition to achieve sustainable economic growth and create value for all our stakeholders.

It is structured into five commitments:

1. **Maintain fair relations with our suppliers**

   We are convinced that reciprocity is essential to ensure fair business practices: we are committed to respecting at least what we expect from our suppliers.
   
   We believe that it is important to avoid economical dependency between Ingenico Group and its suppliers as it can lead to risky situations on both parts.
   
   We are committed to respecting legal or mutually agreed payment terms.
   
   We believe that establishing partnerships with our suppliers contributes to the development of innovative and sustainable payment solutions.
   
   We ensure equal treatment between our suppliers with objective and transparent selection criteria, such as: quality, technology, costs and the environmental and social impact of the goods and services provided.

2. **Promote high labour and human rights standards through our supply chain**

   We are committed to ensuring a socially responsible management of our supply chain. And this is why we require that our suppliers respect at least the following principles: non-discrimination, prevention of harassment and abuse, prohibition on child and involuntary labour and human trafficking, providing a safe and healthy workplace, freedom of association and collective bargaining, respect of a decent working time, and minimum legal wages and benefits.

3. **Promote high environmental standards through our supply chain**

   We are concerned by the environmental impact of our activities and products and thus we strive to ensure that our suppliers integrate an environmental approach, including: waste management, water management, air emissions management, substance management and restrictions, pollution prevention, resource reduction.

4. **Promote high ethical standards through our supply chain**

   In line with our Code of Ethics and Business Conduct, we are committed to maintaining fair business practices and require business integrity from our suppliers: strict prohibition on public and private bribery, prevention of money laundering and fraud, prohibition on anti-competitive practices, protection of intellectual property and identity.
5. **Avoid conflict minerals and other controversial substances in our terminals**

As a member of the electronics industry, we are committed to further strengthening the transparency of our supply chain and ensuring that the materials that go into our terminal components are not linked to human rights abuses.

To reach high social, environmental and ethical standards across the entire value chain, we expect that our suppliers cascade our requirements to their own suppliers. Where it is found that a supplier’s conduct does not fulfil Ingenico Group’s requirements, we will seek to engage with them and encourage continuous improvement in their social, environmental and ethical practices.

I will make sure we will have the necessary means to deploy this approach across the entire Ingenico Group. Each one of us is required to bring it alive in our daily activities involving suppliers.

Nicolas Huss
Chief Executive Officer