

# Corporate Social Responsibility (CSR) policy

As a socially responsible company, Ingenico Group strongly believes that managing the environmental and social dimensions of its activities is essential to the long-term sustainability of its business and is a source of economic performance. As a consequence, Corporate Social Responsibility is now fully part of Ingenico Group corporate strategy.

This policy has been developed in line with our ambition to globally provide the most innovative and trusted payment solutions, while generating inclusive and transparent growth.

Our CSR Policy is structured into five commitments:

## **1. Maintain responsible and ethical business practices**

We are committed to following the highest environmental, labor rights, health, safety, and social justice standards in our relations with all our stakeholders and specifically through our supply chain management.

## **2. Ensure the best level of security and safety when using our solutions**

Protecting sensitive payment data is part of Ingenico Group's DNA. We also believe the protection of personal information and the respect to an individual's right to privacy are of utmost importance. We are dedicated to providing the most secure and safe payment solutions for our customers, their clients, our partners and other stakeholders.

## **3. Grow along with Society**

We are willing to develop our activities in harmony with our ecosystem. For this, we strive to develop regular and open dialogue with our stakeholders in order to foster collaborative innovation and meet the local market needs, with a specific focus on solutions that can advance financial transparency and inclusion.

## **4. Control our environmental footprint**

We are committed to the development of payment solutions that have a low impact on the environment. We also strive to minimize our environmental footprint resulting from the operations of our infrastructure and our sales and distribution channels.

## **5. Develop a blooming Ingenico Group community**

We strive to provide a workplace that maintains respectful relationships, and is safe, open and inclusive. CSR contributes to the global positive corporate culture that we intend to advance in order to enhance employee engagement, which is essential to drive improvements in the company's performance and to foster innovation.

I will make sure we will have the necessary means to deploy this policy within the entire Ingenico Group. Each one of us is required, as part of our daily activities, to make it live.

A handwritten signature in black ink, consisting of a stylized 'P' and 'L' followed by a horizontal line.

**Philippe Lazare**

**Chief Executive Officer**