

episode

# Lane/5000

SERIES

Seizing business opportunities at POS: Combining alternative payment methods and customer engagement!

IS



Decemberr 2017 - Ingenico - Focus series - Lane/5000

RETAIL

## Whatever the country, the Lane/5000 provides the right tools to drive new sales opportunities!

#### China Mobile Payment Market Share\* Q1:17



#### International use of alternative Payment Methods:

🛃 Alipay

Alipay is now the most frequently used payment method by Chinese tourists and the largest mobile lifestyle platform in the world.

> Alternative Payment methods

Operating with more than 65 financial institutions for more than 500M Chinese, this generates a large business opportunity for merchants to offer them the possibility to use this alternative payment method based on QR code.

#### How do merchants and consumers alike benefit from a terminal-embedded camera?

Today, Ingenico terminals already enable merchants to accept QR code-based payment methods by displaying merchant payment information through 2D code technology. However, thanks to the camera and decoding capabilities, Ingenico takes the merchants and consumers experience one step further:

#### FOR THE MERCHANT:

- It allows merchants to offer additional methods of payment by simply collecting consumer's payment information from their mobile phone without having to key in anything on the terminal.
- Merchants can process an Alipay transaction fully integrated into their traditional payment work flow. The Lane/5000 remains at the center of the checkout experience for all payment methods.

#### FOR THE CUSTOMER:

 They save on data roaming fees, as the QR code payment is triggered from the Lane/5000, and not from the consumer's mobile itself, which does not require any mobile data connection

### Advertising and loyalty programme: a Win-Win solution

Having the camera integrated to the Lane/5000 provides a frictionless experience for both merchants

BUY NOW

and consumers!

While QR code mobile apps facilitate customer rewards at every use (check-in at locations, registration of their visits, using discounts), they also enable retailers from many industries to engage with their customers, win their loyalty and therefore, increase sales.

Yet, as a consumer, who has never felt this moment of fear when a sales shop assistant

takes your phone away from your hands to scan your QR code?

With the Lane/5000, the mobile – and the QR code – never leaves the hands of the consumers. Instead, the QR codes can be scanned directly from their phone by the terminal camera, thus:

- Preserving the consumer's intimacy
- Saving time to clerks hence shortening queuing at POS
- Increasing the use of Loyalty programs
- Satisfying ALL customers including millennials

Connected to Ingenico's suite of services, **the Lane/5000 serves as an entry point to a whole ecosystem of solutions and services**, expanding the role of terminals way beyond the basiscs of payment acceptance.

