Take your vending business to the next level with a flexible and reliable payment solution

Behind every customer journey

www.ingenico.com/smartselfvending
Today, technology is moving faster than ever. In the modern world, customers want to enjoy the latest innovations and a best-in-class customer experience. In the new digital era, self-reliant and empowered shoppers believe that self service is a time-saver. They also see cashless and contactless as a faster and seamless way to pay. More than ever, merchants must engage and delight customers while also enhancing their operational efficiency. To meet merchants and shoppers’ expectations and better respond to new vending challenges, Ingenico is introducing the new Smart Self solution.

The Vending Revolution is Coming

Ingenico Smart Self

For Vending

Our Solution at a Glance

- Interact with your customer
- Surprise, delight and reward loyalty
- Support charitable donations and promote sustainability

 Increase Customer Engagement

- Real-time reporting
- Smart transactions management
- Easy, quick and secure payment

 Enhance Operational Efficiency

Smart Device

Secure Gateway

Advanced Acquiring

Secure Gateway

- 99.99% platform availability
- 5.6bn transactions processed in 2019
- Immediate reporting with real-time data
- European and PCI-DSS omnichannel gateway

Advanced Acquiring

- 21 currencies available
- €122bn transactions acquired in 2019
- Transparent pricing model
- Quick settlement (Day +1)
YOUR KEY BENEFITS

Smart Self is an evolutive solution dedicated to vending to improve customer journeys in all unattended environments.

Flexible solution
To answer your specific business needs

Secure environment
To protect your business and your customers’ personal data

Best-in-class customer experience
To engage and delight shoppers with the latest technology

Operational efficiency
To increase business performance

THE LATEST TECHNOLOGY TO ANTICIPATE YOUR NEEDS

Self/2000
- Colour touch-screen
- Contactless
- Dynamic PIN pad
- Camera
- PCI PTS v5

Self/4000
- Colour display
- Chip, Magstripe, Contactless
- Physical PIN pad
- Camera
- PCI PTS v5

Self/5000
- Colour touch-screen
- Chip, Magstripe, Contactless
- Dynamic PIN pad
- Camera
- PCI PTS v5

4 trends driving the vending market

Cashless
50% of customers think that cash will disappear completely at some point in the future. (Marqeta Consumer Behavior Survey, February 2019)

Mobile payment
63% of Gen Z consumers would pay more for a mobile experience. People understand that technology will change how they buy things. (Source: PwC - Experience is everything)

Data Privacy & Security
95% of customers are more likely to be loyal to a company they trust. (Source: Salesforce - Trends in Customer Trust)

Customer experience
86% of customers are willing to pay more for a positive experience. (Source: Oracle)
INGENICO AND SELF-SERVICE
Behind every customer journey

The rapid growth of cashless and contactless payments is creating huge opportunities for the autonomous vending market. Ingenico helps you design a flexible and evolutive vending solution tailored to your specific needs, because we know each of your customers is unique.

VENDING IS EVERYWHERE

Provide a secure environment
Protect user privacy and guarantee the safety of your business
- Security by design: PCI DSS, PCI PTS and P2PE certified
- Fraud management, risk prevention and tokenisation
- Meets the latest security standards, including Strong Customer Authentication (PSD2)

Shaping the business ecosystem
Active member of professional vending & payment associations, Ingenico provides highly functional ecosystems based on market standards
- Nexo-certified platform
- EVA- & NAMA-compliant devices with an easy and adjustable mounting
- Ingenico vending solution named Best Payment solution of 2019 by the European Vending Association

Enhance Positive Impact
- Recycling: Ingenico provides collection & recycling solutions for end-of-life terminals in 80% of the countries where we are present.
- Charity: Ingenico and our partners enable consumers to make micro-donations via the terminal, collecting more than 4 million euros in 2019 in France, Spain and the UK.

Ingenico is an active member of 

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