



ingenico
a Worldline brand

OMNICHANNEL PAYMENT SOLUTION



Behind every
customer journey

Our omnichannel vision

A modular solution that addresses merchants needs for a more unified experience, including acceptance, payment gateway and acquiring, allowing you to:

- > Process **all transactions** whatever the channel
- > Manage **all omnichannel use cases**
- > Reduce **risk & fraud**
- > Increase **sales & conversion rate**
- > Enrich **consumer knowledge**
- > Improve **user experience**



Ingenico solution at a glance

Deliver a successful and personalised omnichannel shopping experience with Ingenico's comprehensive and secure payment solution.



Security

- > **PCI DSS COMPLIANT**
Level 1 PSP since 2008.
- > **2014 - FIRST PCI P2PE CERTIFIED SOLUTION**
- > **POINT-TO-POINT ENCRYPTION**
P2PE to protect data in transit, coupled with asset tracking, to monitor and enable auditing of the terminal estate.
- > **REDUCING MERCHANTS' RESPONSIBILITY**
P2PE reduces PCI DSS certification complexity, time & costs.



Advanced acquiring services

Ingenico now delivers **acquiring services** as part of the omnichannel solution for a full-service offer.

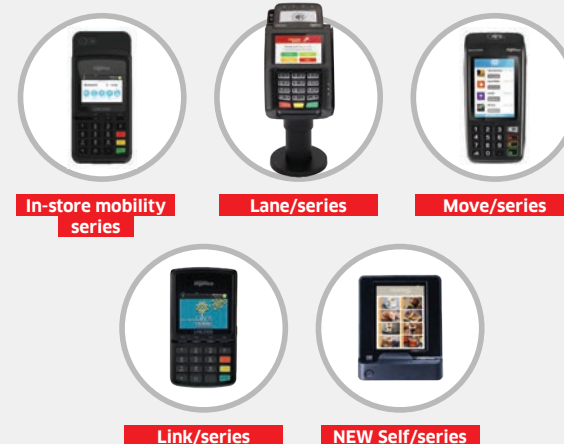
Make **global** acquiring an asset. Benefit from **enhanced profitability, control** and the **transparency** enabled by **best-in-class analytics**.

SEAMLESS INTEGRATION BETWEEN BUSINESS AND PAYMENT

Ingenico offers the **widest range of smart terminals**, incorporating cutting-edge technologies and pairable with POS management services.

Their multimedia possibilities offer **a rich consumer experience**.

POINT OF SALE SOLUTIONS



Ingenico's smart terminals and payment modules meet the **latest security standards** and support **any cashless payment method**.

Compliant with all local regulations, they enable all cashless payment methods and cater **for any industry**, including hospitality, retail, vending, petrol and transport.

nexo standards

Created in 2015, nexo is the organisation responsible for the specification and standardisation of card payment flows at a European level.

Ingenico has been **instrumental in the development of nexo standards** and nexo-compliant solutions.



e-Portal

Manage your transactions

ANALYSE THE PAST, ANTICIPATE THE FUTURE

Immediate & scheduled reports

- Multi-channel real-time transactions reporting

Transaction management

- Refund by web & sales by web

Risk and prevention

- Merchant receipts retrieval service
- Management of merchants' black lists

Financial reconciliation

- Aggregated and detailed view of transactions status
- Support of multiple acquirers

Key Performance Indicators

- Merchant activity
- BIN and financial analysis
- Channel efficiency



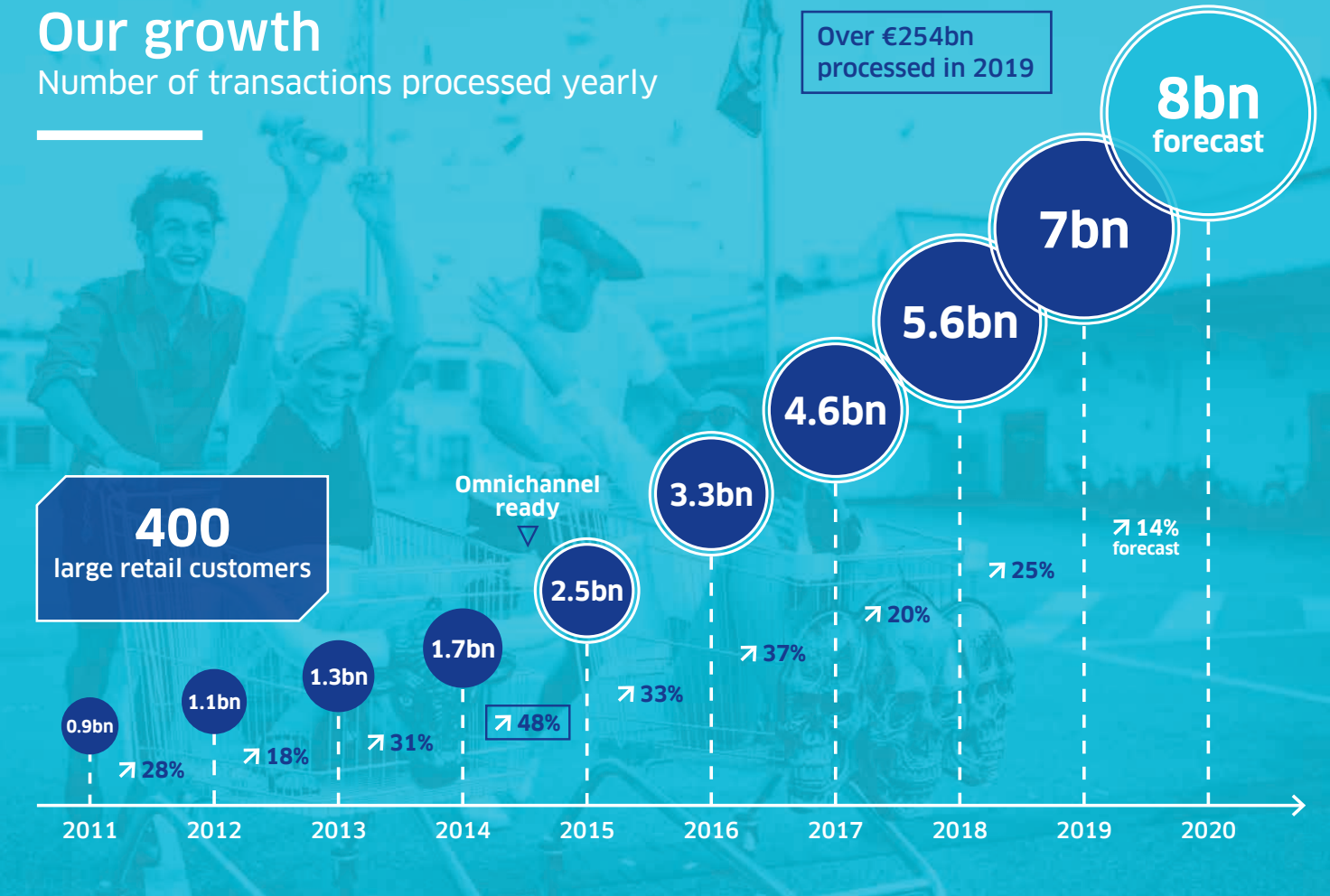
Ingenico solution at a glance

Deliver a successful and personalised omnichannel shopping experience with Ingenico's comprehensive and secure payment solution.



Our growth

Number of transactions processed yearly



Worldwide presence

Ingenico is present all over the world and offers specific services according to countries' needs and local banking and legal specificities.



Card present

➤ **Peak of 31m**
transactions in a single day

➤ **€31** average basket

➤ **+500K** connected POS

➤ **+€548m** processed every day

Card not present

➤ **Peak of 2.3m**
transactions in a single day

➤ **€99** average basket

➤ **178** currencies supported

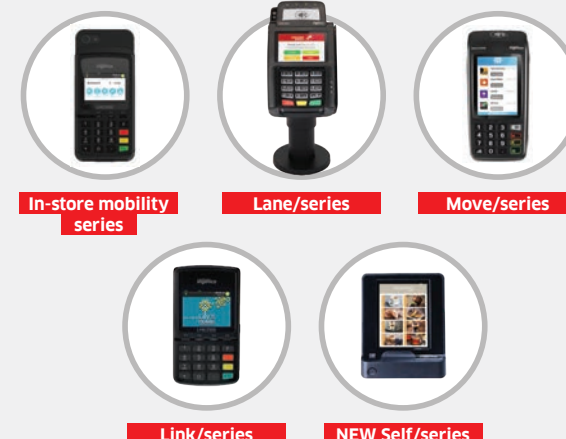
➤ **+€150m** processed every day

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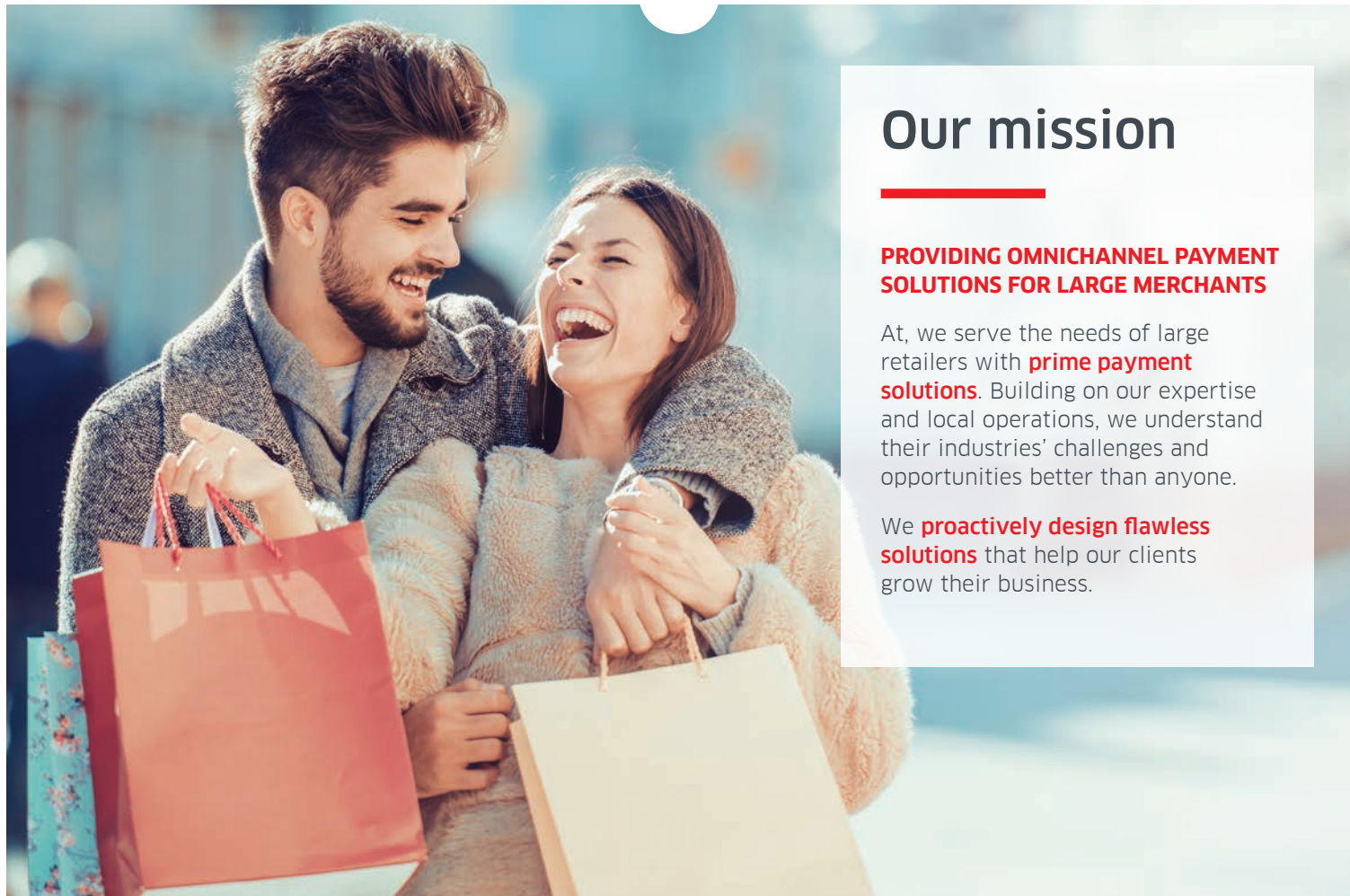
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Our mission

PROVIDING OMNICHANNEL PAYMENT SOLUTIONS FOR LARGE MERCHANTS

At, we serve the needs of large retailers with **prime payment solutions**. Building on our expertise and local operations, we understand their industries' challenges and opportunities better than anyone.

We **proactively design flawless solutions** that help our clients grow their business.

• Behind every customer journey •

Ingenico provides a wide range of prime payment solutions **to all industries**.

INGENICO MAIN SEGMENTS



RETAIL



HOSPITALITY



TRAVEL



FOOD & BEVERAGE



TRANSPORT



VENDING



PARKING



PETROL

For more information: www.ingenico.com/omnichannel

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