

Self/5000

Compact, engaging and scalable all-in-one payment solution for your self-service business

- Accept all payment methods including magstripe, EMV and NFC/Contactless and OR codes
- Leverage Ingenico unattended solutions to easily integrate cashless payment in your self-service business like vending or indoor kiosks
- Improve the customer experience with the best-in-class self-service solution that offers a color screen, camera and sound alerts
- Simplify solution integration, operation and scalability
- Cut complexity in payment security implementation as a result of a full PCI PTS v5 configuration























Part of the new Self series range, the Self/5000 is an "all-in-one" device that equips vending machines and kiosks for secure payment acceptance.

Highest security

Fully PCI PTS 5.x compliant, the Self/5000 meets the highest and latest hardware and software mandatory requirements. It also complies with SRED and provides flexible options with add-on modules and open APIs.

The virtual keyboard displayed on the screen makes entering the PIN easier.

All payment methods

The Self/5000 accepts all payment methods including magstripe, EMV and contactless. In addition, the device facilitates scanning for alternative payment methods including QR codes, etc.. This card reader has a customizable RGB light input which facilitates user guidance and reinforces the level of security.

Simple UI with sound alerts

The solution provides a simple and easy-to-use customer interface with the color display and an embedded mechanical keyboard. By connecting an external speaker to the Self/5000, the device supports sound alerts for enhanced usability.

Highly ruggedized

Thanks to its robust design (IKO9) and protection against water (IP34) the Self/5000 stands up to the most demanding indoor and outdoor environments and a wide variety or adverse environmental conditions.

Easy integration & solution flexibility

Due to its compact size and design, the Self/5000 can be easily integrated into a vending or kiosk machine. It is also compliant with the EVA SDM standard and can easily replace the older solutions. With the addition of multi-drop-bus (MDB) connectors (for vending or parking meters and other use cases), Bluetooth, 4G connectivity, the Self/5000 extends its capabilities and enables you to add optional modules to enhance flexibility.

Compatible with Ingenico's suite of services

The Self/5000 works seamlessly with Ingenico's estate management solution allowing integrators & operators to easily use and maintain the fleet of devices without complexity. It also allows them to remotely perform software updates and deliver day-to-day support for a hassle-free experience.

Protect your investment

Ingenico's software components for self-service solutions from Telium 2 (including the MDB, EXE vending protocols, etc.) is compatible to work with the Self Series and its TETRA platform to facilitate the continuity of current business and scale further.









| Processor | Application & Crypto processor | Cortex A5 | • |
|-----------------------|--|---|------------------|
| | | | |
| Memory | Internal External | 512 MB Flash, 512 MB RAM MicroSD up to 32GB | • |
| OS | | Telium TETRA | • |
| SAM | | 2 SAM ID-000 | • |
| Card readers | Contactless Smart Card Magstripe Hybrid card reader (horizonal insertion) Shutter | EMV Level 1 compliant / ISO 14443 A/B/B' EMV Leel 1 / 500k reads lifespan ISO 1/2/3, 500k reads lifespan With RGB backlighted LEDs (anti-skimming) To avoid insertion of non card inside the reader | • |
| Display | Colour | 3.26" backlighted, QVGA portrait mode (240x320) | • |
| Keypad | Virtual | PIN on Screen (on-line cless, on-line / off-line contact) | • |
| Audio | Buzzer Polyphonic sound (wav reader) | Mono Thru external loudspeaker (not provided) | • |
| Camera | In front of the device | 2MP - fixed focal (Honeywell library embedded) | • |
| Terminal connectivity | Wired Wireless | Ethernet 10/100, 1xRJ45 4G Bluetooth | Option Option |
| Terminal connections | USB Serial Sound MDB | 1 x USB Slave (USB-B connector) 2 x USB Host (USB-A connector) 2 x RS232 (RJ11 connector) 1 x 2 PIN connector for external loudspeaker 1x MDB Master + 1x MDB Slave | Option |
| Power supply | External power supply POWER BOX (in slot #1) MDB BOX (in slot #1) | 9-16 V DC – 2 PIN connector 10-45V DC 10-45V DC | Option Option |
| Terminal size | EVA standard Overall W x H x D mm | SDM EVA 85 x 107 x 109.6 mm (33.5x42.1x43.1") | • |
| Weight | | 620 g (22oz) | • |
| Environment | Operating Temperature Storage Temperature Operating Humidity | -20°C to +70°C (-4°F to 158°F) -20°C to +70°C (-4°F to 158°F) 95% non-condensing at +55°C (131°F) | • |
| Material | Plastic | Compliant fire & smoke standard (EN 45 545-2) | • |
| IP | Ingress protection | IP 34 | • |
| IK | Shock protection | IK 09 | • |
| Accessory | | 2 PIN to 6 PIN adaptator cable for standard PSU EVA mounting plate USB cables, serial cables PSU | Option Option |
| Security | | PCI PTS 5.1 certified | • |



