Desk/5000

Speed up checkout at the counter, even in the most demanding environments

- Provide a robust design for demanding situations
- Enable alternative payment methods
- Manage space constraints at the counter thanks to a seamless connection to PIN pads

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The Desk/5000 covers the most demanding use cases at the merchant's counter. With the ability to connect to other POS devices – including the Desk/1000 series PIN pads for richer customer interactions – Desk/5000 is focused on payment in all forms.

Robust design for demanding environment
The responsive keypad improves PIN entry combined with the advanced outer casing make the Desk/5000 very robust, to suit with the most demanding situations.

Optimized checkout with a PIN pad connection
The compact Desk/1000 series can connect to Desk/5000 terminal – saving space on the worktop and speeding up the checkout.

Highest security
The Desk/5000 is certified and fully compliant with the latest global and local PCI regulations. The Telium TETRA OS has been future-proofed with top-of-the-line cryptography software and Ingenico's world-class peer-to-peer encryption technology to keep data safe.

Optimal user-experience
The terminal's intuitive user interface – including powerful multimedia capabilities and a large 3.5 inch color touchscreen – provides best-in-class experiences for customers.

Sustainable design and packaging
Our state-of-the-art manufacturing techniques enhance the ability to recycle this terminal. Paper consumption has been reduced on the Desk/5000 thanks to new digital receipt solutions and digitized product documentation.
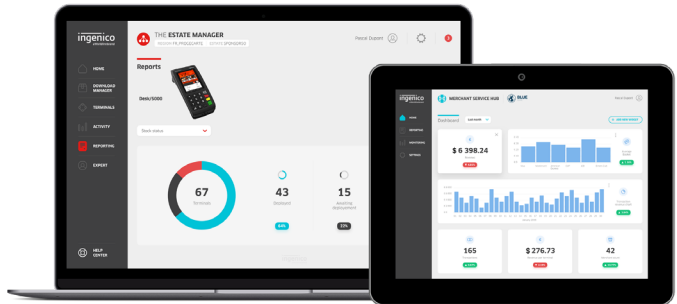
Compatible with Ingenico's suite of services
Keeping the solutions connected, the Desk/5000 works in unison with Ingenico's supporting service platforms, meaning merchants will have access to business services such as estate management reporting. Software updates and day-to-day support deliver a hassle-free experience for those using this innovative series.

TELIUM **TETRA**

The Desk/5000 is supported by our Cloud Services

Processor	• Application & Crypto processor	• Cortex A5	●
Memory	• Internal • External	• 512 MB Flash, 512 MB RAM • MicroSD up to 32GB	● ●
OS		• Telium TETRA	●
SAM		• 2 SAM	●
Card Readers	• Magstripe • Smart card • Contactless	• ISO 1/2/3, 500K lifespan • EMV Level 1, 500K lifespan • EMV Level 1	● ● ●
Display	• Color	• 3.5" backlit, HVGA (480x320) pixels	●
Touchscreen	• Resistive		●
Keypad		• 16 hardtop keys, raised marking, backlit	●
Audio	• Buzzer • Speaker • Audio Jack	• Mono • Stereo	● ● ●
Video	• Video accelerator	• H264 codec	●
Thermal Printer	• Speed in l/s • Paper roll cage	• 20 l/s • 2 1/4" (58mm) width x 40mm	● ●

Terminal Connectivity	• Wired	• Dial-up MODEM • Ethernet 10/100 base T	● ●
Terminal Connections	• USB • Power Supply	• 1 USB Host • 1 USB Slave • Dedicated power Jack • 1 RS232	● ● ● ●
Power Supply		• 32W (8v – 4a)	●
Terminal Size		• 7.3x2.6x3.2x2.6" (187x82x68 mm)	●
Weight		• 12 oz (340 g)	●
Environment	• Operating Temperature • Storage Temperature • Operating Humidity	• 32°F to 104°F (0°C to +40°C) • -4°F to 131°F (-20°C to +55°C) • 85% non-condensing at 104°F (+40°C)	● ● ●
Accessory	• Magic Box • Privacy shield • Stylus Kit	• 1xRS + 1xPower+1xEth.+1xLine In • Field upgradable	● Optional Optional
Security		• PCI PTS 5.x	●

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