

End of Support: G2 and G3X Magstripe Readers

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1_Summary

1_1 Overview

This product announcement serves as official notification regarding end-of-life (EOL) and support of the following G Series Magstripe reader devices in the United States and Canada.

The following ROAM Data Gx Series readers are affected by this announcement:

- G2
- G3X

1_2 Key Milestones & Dates

The EOL date for the ROAM Data G2, G3X Series Magstripe Reader devices is January 15, 2016.

1_3 Business Reasons

Payment devices (hardware) and POS technology (software) are two of the fastest evolving technologies in the world. They follow a natural product life cycle that is determined by market actions: market demand and the Payment Cards Industry Security Standards Council (PCI SSC) regulatory compliance requirements.

In response to growing market demand and increasingly stringent security standards, ROAM Data continues to offer its customers the most advanced payment acceptance devices on the market. ROAM Data has invested heavily in its new RP reader platform to support payment devices capable of accommodating all forms of cashless payment including EMV chip card, contactless, NFC-enabled mobile, and magnetic stripe transactions.

1_4 Product Identification

Affected devices can be identified by the following serial number information.

Each affected device will have a serial number that commences with the below 4-digit reference.

- G2 (Product Serial Numbers Beginning: 4021, 4022).
- G3X (Product Serial Numbers Beginning: 1012, 1031).

1_5 Product Migration Options

Customers and business partners currently using the ROAM Data G2, G3X series devices are encouraged to migrate to the latest G5X reader, or review their reader device portfolio and migrate to the latest devices in the RP reader family. For more information about G5X and RP reader devices, visit mobile-solutions.ingenico.com/platform/hardware/ send us an email to sales@roamdata.com or contact your local ROAM Data sales representative.