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## Ingenico Group Opens New Services and Support Center

*New services facility will assist U.S. customers in better managing their install base of Ingenico Group solutions*

**Atlanta, GA – January 11, 2018** –[Ingenico Group](#) (Euronext: FR0000125346 - ING), the global leader in seamless payment, today announced the opening of its new services and support center in Alpharetta, GA. The new facility will assist U.S. customers in better managing their current install base of fixed, wireless, mobile and unattended payment acceptance devices. As part of Ingenico Group's ongoing commitment to supporting its customers and partners, the new services and support center provides a number of turnkey solutions, including repair and warranty; advance replacement; distribution, deployment and installation; estate management and help desk services.

Located next to Ingenico Group's 47,000 square foot U.S. distribution center, the PCI-certified, 38,000 square foot facility is home to 80 technicians and engineers, and is equipped with state-of-the-art processes and tools to provide quality care. The facility also contains one of the most advanced industrial key injection rooms in the U.S., which is centrally located on the assembly line to streamline the process of updating devices during repairs.

"Ingenico Group's services strategy continues to evolve to provide our customers and partners with the best possible support to ensure our products and solutions perform flawlessly and without interruption," said Olivier Vasseneix, VP of operations and services for Ingenico Group, North America. "Having our own facility is a key differentiator in the market, and this new services and support center allows Ingenico Group to further advance the assistance we already provide for our customers."

To learn more about Ingenico Group's services and support solutions, please visit <https://ingenico.us/support/support-services>.

### **About Ingenico Group**

Ingenico Group (Euronext: FR0000125346 - ING) is the global leader in seamless payment, providing smart, trusted and secure solutions to empower commerce across all channels, in-store, online and mobile. With the world's largest payment acceptance network, we deliver secure payment solutions with a local, national and international scope. We are the trusted world-class partner for financial institutions and retailers, from small merchants to several of the world's best-known global brands. Our solutions enable merchants to simplify payment and deliver their brand promise. Learn more at [www.ingenico.us](http://www.ingenico.us) or [twitter.com/Ingenico](https://twitter.com/Ingenico).

### **Media Contacts:**

Ingenico Group North America

Mike Nourie

External Communications Manager

[michael.nourie@ingenico.com](mailto:michael.nourie@ingenico.com)

tel: 770-298-1945