

# End Of Life

iSC250 Half PCI-PTS v3.x models  
only



**US Product Management**  
**Ingenico Group, North America**

July 31<sup>st</sup>, 2017

[www.ingenico.us](http://www.ingenico.us)

Ingenico US

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# 1\_Announcement

The purpose of this notice is to advise that Ingenico US is announcing a withdrawal from marketing and sale of the PCI-PTS v3.x models of the iSC250 Half in the US.

The relevant dates and support commitments are detailed below.

Impacted product models include, but may not be limited to:

- ISC250-01P2193
- ISC250-01P2531
- ISC250-01P2395
- ISC250-01P2835
- ISC250-01P2183

Please note that all revisions within said part numbers are included in this notice. For example, ISC250-01P2193 includes ISC250-01P2193A, ISC250-01P2193B, etc.

# 2\_Rationale

Payment devices (hardware) and POS applications (software) are evolving technologies. They follow a natural product life cycle. Payment hardware is primarily governed by the Payment Card Industry Security Standards Council's (PCI SSC) regulatory compliance requirements, EMVCo and Card brand requirements, in addition to market activity and market demand.

Ingenico US is taking the action to EOL the PCI-PTS v3.x iSC250 Half products listed above so as to standardize customers on the highest security available in the iSC250 family. The replacement iSC250 Touch meets the PCI-PTS v4.x specifications and includes such changes as moving the contactless circuitry from the rear panel to the heart of the secure area.

## 3\_Key Dates

Key Milestones	Description	Date
<b>Initial EOL (End of Life) Announcement</b>	The date the announcement of the EOL of a product is sent out to partners and customers.	July 31 <sup>st</sup> , 2017
<b>EOL Date</b>	The date the End of Life officially takes effect.	December 31 <sup>st</sup> , 2017
<b>LBO (Last Buy Order)</b>	The last date to order the device through Ingenico. This is the final forecast	September 30 <sup>th</sup> , 2017
<b>Last Shipping Date</b>	The last possible ship date that can be requested.	December 31 <sup>st</sup> , 2017
<b>EOS (End of Support) Date</b>	The last date to receive support for the device. All customers should refer to their specific warranties and service agreements to determine the level of maintenance and support they are entitled to receive during the EOL period.	December 31 <sup>st</sup> , 2020

- Please note that services after the December 31<sup>st</sup>, 2020 date may be requested. Acceptance of said request will be based on the provided business case and parts availability. These services will be provided on a “best-efforts” basis based on existing stock or parts. No new parts will be procured after the EOS date.

## 4\_Migration Options

Customers and business partners are encouraged to migrate to Ingenico’s new Lane/5000 or Lane/7000, part of the Tetra platform or to PCI-PTS v4.x variants of the iSC250 Touch.

## 5\_Additional Information

Ingenico is pleased with the customer response we have received regarding our next generation products. We are excited to continue to offer the best in class pinpad solutions and service in the market today.

If you should have any questions about this notice, need assistance regarding the marketing withdrawal of the PCI-PTS v3.x models of the iSC250 Half or wish to discuss Ingenico’s new Tetra platform, please contact your sales executive.