

# End Of Life

## iCT220 and iCT250 Product Line (PCI-PTS v3.x models)



**US Product Management  
Ingenico Group, North America**

September 30<sup>th</sup>, 2017

[www.ingenico.us](http://www.ingenico.us)

Ingenico US

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# 1\_Announcement

The purpose of this notice is to advise that Ingenico US is announcing a withdrawal from marketing and sale of the PCI-PTS v3.x models of the iCT220 and iCT250 in the US.

The relevant dates and support commitments are detailed below.

Impacted product models include, but may not be limited to:

- ICT220-11P2196
- ICT220-11P2711
- ICT220-11P2444
- ICT220-11P2372
- ICT220-11P3044
- ICT250-11P2198
- ICT250-11P2416
- ICT250-11P2713
- ICT250-11P2446
- ICT250-11P3095

Please note that all revisions within said part numbers are included in this notice. For example, ICT220-11P2196 includes ICT220-11P2196A, ICT220-11P2196B, etc.

As this is the EOL of the iCT220 and iCT250 product lines, please note that any and all product specific accessories (eg. PSUs, cables, etc.) are included as part of this EOL

# 2\_Rationale

Payment devices (hardware) and POS applications (software) are evolving technologies. They follow a natural product life cycle. Payment hardware is primarily governed by the Payment Card Industry Security Standards Council's (PCI SSC) regulatory compliance requirements, EMVCo and Card brand requirements, in addition to market activity and market demand.

Ingenico US is taking the action to EOL the PCI-PTS v3.x iCT220 and iCT250 products listed above due to the replacement products having vastly improved performance, include new functionality needed by the market, while being certified to the latest security and card brand specifications.

## 3\_Key Dates

Key Milestones	Description	Date
<b>Initial EOL (End of Life) Announcement</b>	The date the announcement of the EOL of a product is sent out to partners and customers.	September 30 <sup>th</sup> , 2017
<b>EOL Date</b>	The date the End of Life officially takes effect.	September 30 <sup>th</sup> , 2018
<b>LBO (Last Buy Order)</b>	The last date to order the device through Ingenico. This is the final forecast	June 30 <sup>th</sup> , 2018
<b>Last Shipping Date</b>	The last possible ship date that can be requested.	September 30 <sup>th</sup> , 2018
<b>EOS (End of Support) Date</b>	The last date to receive support for the device. All customers should refer to their specific warranties and service agreements to determine the level of maintenance and support they are entitled to receive during the EOL period.	September 30 <sup>th</sup> , 2021

- Please note that services after the September 30<sup>th</sup>, 2021 date may be requested. Acceptance of said request will be based on the provided business case and parts availability. These services will be provided on a “best-efforts” basis based on existing stock or parts. No new parts will be procured after the EOS date.

## 4\_Migration Options

Customers and business partners are encouraged to migrate to Ingenico’s new Desk/5000 or Desk/3500, part of the Tetra platform.

## 5\_Additional Information

Ingenico is pleased with the customer response we have received regarding our next generation products. We are excited to continue to offer the best in class pinpad solutions and service in the market today.

If you should have any questions about this notice, need assistance regarding the marketing withdrawal of the PCI-PTS v3.x models of the iCT220 and iCT250, or wish to discuss Ingenico’s new Tetra platform, please contact your sales executive.