

End Of Life

iUP250 PCI-PTS v3.x 16MB+128MB
model ONLY



**US Product Management
Ingenico Group, North America**

June 30th, 2017

www.ingenico.us

Ingenico US

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1_Announcement

The purpose of this notice is to advise that Ingenico US is announcing a withdrawal from marketing and sale of the 16MB+128MB PCI-PTS v3.x model of the iUP250 in the US.

The relevant dates and support commitments are detailed below.

Impacted product models include, but may not be limited to:

- IUP250-01P1992

Please note that all revisions within said part numbers are included in this notice. For example, IUP250-01P1992 includes IUP250-01P1992A, IUP250-01P1992B, etc.

2_Rationale

Payment devices (hardware) and POS applications (software) are evolving technologies. They follow a natural product life cycle. Payment hardware is primarily governed by the Payment Card Industry Security Standards Council's (PCI SSC) regulatory compliance requirements, EMVCo and Card brand requirements, in addition to market activity and market demand.

As payment applications evolve, and additional card brand solutions are supported, payment terminals require additional memory to facilitate future expansion. The iUP250 has been updated from 16MB+128MB to 32MB+128MB. This is NOT an EOL for the entire iUP250 line. This EOL only affects the lower memory device.

3_Key Dates

Key Milestones	Description	Date
Initial EOL (End of Life) Announcement	The date the announcement of the EOL of a product is sent out to partners and customers.	June 30 th , 2017
EOL Date	The date the End of Life officially takes effect.	June 30 th , 2017
LBO (Last Buy Order)	The last date to order the device through Ingenico. This is the final forecast	Not applicable. (Product already removed from sale)
Last Shipping Date	The last possible ship date that can be requested.	Only existing orders will be honored.
EOS (End of Support) Date	The last date to receive support for the device. All customers should refer to their specific warranties and service agreements to determine the level of maintenance and support they are entitled to receive during the EOL period.	June 30 th , 2020

- Any services after the June 30th, 2020 date may be requested. Acceptance of said request will be based on the provided business case and parts availability. These services will be provided on a “best-efforts” basis based on existing stock or parts. No new parts will be procured after the EOS date.

4_Migration Options

Customers and business partners are encouraged to migrate to Ingenico’s 32MB+128MB iUP250.

5_Additional Information

Ingenico is pleased with the customer response we have received regarding our products. We are excited to continue to offer the best in class unattended solutions and service in the market today.

If you should have any questions about this notice, need assistance regarding the marketing withdrawal of the 16MB+128MB PCI-PTS v3.x model of the iUP250, please contact your sales executive.