



End Of Life

iPP310 PCI-PTS v3.x models only



**US Product Management
Ingenico Group, North America**

September 30th, 2017

www.ingenico.us

Ingenico US

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1_Announcement

The purpose of this notice is to advise that Ingenico US is announcing a withdrawal from marketing and sale of the PCI-PTS v3.x models of the iPP310 in the US.

The relevant dates and support commitments are detailed below.

Impacted product models include, but may not be limited to:

- IPP310-11P2486
- IPP310-11P3179

Please note that all revisions within said part numbers are included in this notice. For example, IPP310-11P2486 includes IPP310-11P2486A, IPP310-11P2486B, etc.

2_Rationale

Payment devices (hardware) and POS applications (software) are evolving technologies. They follow a natural product life cycle. Payment hardware is primarily governed by the Payment Card Industry Security Standards Council's (PCI SSC) regulatory compliance requirements, EMVCo and Card brand requirements, in addition to market activity and market demand.

Ingenico US is taking the action to EOL the PCI-PTS v3.x iPP310 products listed above due to the replacement products having vastly improved performance, include new functionality needed by the market, while being certified to the latest security and card brand specifications.

3_Key Dates

Key Milestones	Description	Date
Initial EOL (End of Life) Announcement	The date the announcement of the EOL of a product is sent out to partners and customers.	September 30 th , 2017
EOL Date	The date the End of Life officially takes effect.	September 30 th , 2018
LBO (Last Buy Order)	The last date to order the device through Ingenico. This is the final forecast	June 30 th , 2018
Last Shipping Date	The last possible ship date that can be requested.	September 30 th , 2018
EOS (End of Support) Date	The last date to receive support for the device. All customers should refer to their specific warranties and service agreements to determine the level of maintenance and support they are entitled to receive during the EOL period.	September 30 th , 2021

- Please note that services after the September 30th, 2021 date may be requested. Acceptance of said request will be based on the provided business case and parts availability. These services will be provided on a “best-efforts” basis based on existing stock or parts. No new parts will be procured after the EOS date.

4_Migration Options

Customers and business partners are encouraged to migrate to Ingenico’s new iPP315 as a pinpad attached to the new Desk products, part of the Tetra platform.

5_Additional Information

Ingenico is pleased with the customer response we have received regarding our next generation products. We are excited to continue to offer the best in class pinpad solutions and service in the market today.

If you should have any questions about this notice, need assistance regarding the marketing withdrawal of the PCI-PTS v3.x models of the iPP310, or wish to discuss Ingenico’s new Tetra platform, please contact your sales executive.