



End Of Life

iPP350 PCI-PTS v3.x models only



**US Product Management
Ingenico Group, North America**

September 30th, 2017

www.ingenico.us

Ingenico US

3025 Windward Plaza, Suite 600

Alpharetta, Georgia 30005

1_Announcement

The purpose of this notice is to advise that Ingenico US is announcing a withdrawal from marketing and sale of the PCI-PTS v3.x models of the iPP350 in the US.

The relevant dates and support commitments are detailed below.

Impacted product models include, but may not be limited to:

- IPP350-11P1914
- IPP350-11P1912

Please note that all revisions within said part numbers are included in this notice. For example, IPP350-11P1912 includes IPP350-11P1912A, IPP350-11P1912B, etc.

2_Rationale

Payment devices (hardware) and POS applications (software) are evolving technologies. They follow a natural product life cycle. Payment hardware is primarily governed by the Payment Card Industry Security Standards Council's (PCI SSC) regulatory compliance requirements, EMVCo and Card brand requirements, in addition to market activity and market demand.

Ingenico US is taking the action to EOL the PCI-PTS v3.x iPP350 products listed above so as to standardize customers on the highest security available in the iPP350 family. The replacement iPP350 meets the PCI-PTS v4.x specifications and includes such changes as moving the contactless circuitry from the rear panel to the heart of the secure area.

3_Key Dates

Key Milestones	Description	Date
Initial EOL (End of Life) Announcement	The date the announcement of the EOL of a product is sent out to partners and customers.	September 30 th , 2017
EOL Date	The date the End of Life officially takes effect.	June 30 th , 2018
LBO (Last Buy Order)	The last date to order the device through Ingenico. This is the final forecast	March 31 st , 2018
Last Shipping Date	The last possible ship date that can be requested.	June 30 th , 2018
EOS (End of Support) Date	The last date to receive support for the device. All customers should refer to their specific warranties and service agreements to determine the level of maintenance and support they are entitled to receive during the EOL period.	June 30 th , 2021

- Please note that services after the June 30th, 2021 date may be requested. Acceptance of said request will be based on the provided business case and parts availability. These services will be provided on a “best-efforts” basis based on existing stock or parts. No new parts will be procured after the EOS date.

4_Migration Options

Customers and business partners are encouraged to migrate to Ingenico’s new Lane/5000, part of the Tetra platform or to PCI-PTS v4.x variants of the iPP350.

5_Additional Information

Ingenico is pleased with the customer response we have received regarding our next generation products. We are excited to continue to offer the best in class pinpad solutions and service in the market today.

If you should have any questions about this notice, need assistance regarding the marketing withdrawal of the PCI-PTS v3.x models of the iPP350, or wish to discuss Ingenico’s new Tetra platform, please contact your sales executive.