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End
Of
Life

iUP250
PCI-PTS v3.x model only

US Product Management
Ingenico Group, US

May 3rd, 2018

● SEAMLESS PAYMENT

• Announcement

The purpose of this notice is to advise that Ingenico US is announcing a withdrawal from marketing and sale of the PCI-PTS v3.x models of the IUP250 PCI V3.

Reference	Description
IUP250-01P3181A	**NAR** : Without option

The relevant dates and iUP250 support commitments are detailed below.

1 Rationale

Payment devices (hardware) and POS applications (software) are evolving technologies. They follow a natural product life cycle. Payment hardware is primarily governed by the Payment Card Industry Security Standards Council's (PCI SSC) regulatory compliance requirements, in addition to market activity and market demand.

Ingenico US is taking the action to EOL the products listed above due their replacement by products that have been significantly improved in performance, contactless reader certification requirement changes, and a desire to move to the PCI PTS V4 version to provide products meeting the latest available security standard for the product range.

After the expiration date, Ingenico is unable to sell or ship any new products to customers. However, Ingenico may continue to repair said products and provide software updates as required.

In this specific case, the main drivers for announcing this EOL of iUP250v3 series are:

- Available certifications for iUP250v3 are approaching their expiry dates and there will be a point where it will become difficult and extremely inefficient to maintain them
- iUP250v3 is PCI v3 and can't evolve (as all other Telium2 devices) to PCI v5
- The iUP250v4 is available

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2_Key Dates

Key Milestones	Description	Date
Initial EOL (End of Life) Announcement	The date the announcement of the EOL of a product is sent out to partners and customers.	May 3, 2018
EOL Date	The date the End of Life officially takes effect.	December 31, 2018
LBO (Last Buy Order)	The last date to order the device though Ingenico. This is the final forecast	August 31, 2018
Last Shipping Date	The last possible ship date that can be requested.	December 31, 2018
EOS (End of Support) Date	The last date to receive support for the device. All customers should refer to their specific warranties and service agreements to determine the level of maintenance and support they are entitled to receive during the EOL period.	December 31, 2021

- Any services after the December 31st , 2021 date may be requested. Acceptance of said request with be based on the provided business case and parts availability. These services will be provided on a "best-efforts" basis based on existing stock or parts. No new parts will be procured after the EOS date.

3_Migration Options

Customers and business partners are encouraged to migrate to Ingenico's iUP250v4 model, part of the Telium2 platform.

The IUP250v4 (also called LE as "Low Energy") is a PCI PTS v4 PIN entry device
- Less deep and full EVA compliant (no lateral ears) to ease mechanical integration
- With 2x RS23 in standard
- With new light sleep mode with fast wake-up time
- 9-16 VDC

New reference	Description
IUP250-11P3675A	NAR KEYBOARD : with Ethernet

4_Additional Information

Ingenico is pleased with the customer response we have received regarding our next generation products. We are excited to continue to offer the best in class unattended solutions and service in the market today.

If you should have any questions about this notice, need assistance regarding the marketing withdrawal of the PCI-PTS v3.x mode of the iUP250, or wish to discuss Ingenico's new Tetra platform, please contact your sales executive.

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