End **O**f **L**ife

G5x

IMS Product Management
Ingenico Inc.

June 12, 2019

- # Announcement

The purpose of this notice is to advise that Ingenico is announcing a withdrawal from marketing and sale of the G5x

Product Range	
G5x	Audio Jack Magstripe dongle

Part Numbers
G5X-61101-XXXX

The relevant dates and G5x support commitments are detailed below.

1_Rationale

Payment devices (hardware) and POS applications (software) are evolving technologies. They follow a natural product life cycle.

In this specific case, the main drivers for announcing this EOL of G5x are:
- End of Life of some electronic components leading to extended procurement time, not compatible with market demand for finished goods
- Migration for almost all customers to new product, Moby/3000
- Connectivity solution with Audio Jack not supported by iPhone since iPhone 7 launched in September 2016 limiting the addressable market for BYOD segment

After the expiration date, Ingenico is unable to sell or ship any new products to customers. However, Ingenico may continue to provide SDK software updates as required.

2_Key Dates

Key Milestones	Description	Date
Initial EOL (End of Life) Announcement	The date the announcement of the EOL of a product is sent out to partners and customers.	June, 2019
EOL Date	The date the End of Life officially takes effect.	June 30th, 2019
LBO (Last Buy Order)	The last date to order the device though Ingenico. This is the final forecast	September 30th, 2019
Last Shipping Date	The last possible ship date that can be requested.	December 31st, 2019
EOS (End of Support) Date	The last date to receive support for the device. All customers should refer to their specific warranties and service agreements to determine the level of maintenance and support they are entitled to receive during the EOL period.	December 31th, 2020

3_Migration Options

Customers and business partners are encouraged to migrate to Ingenico's Moby/3000 family, part of the RP/moby platform.