ingenico
GROUP

End

Of

Life

iSC Touch 480
PCI-PTS v3/4 model

US Product Management
Ingenico Group, US

March 15th, 2019

Ingenico

● SEAMLESS PAYMENT

- # Announcement

The purpose of this notice is to advise that Ingenico US is announcing a withdrawal from marketing and sale of the PCI-PTS v3/4.x models of the iSC Touch 480.

Reference	Description
ISC480-11P2541A	**Internal Contactless, with POE, no tailgate, no Mini-HDMI, no Contactless emblem, with text on keymat.**
ISC480-11P2809A	**Internal Contactless, no POE, no tailgate, no Mini-HDMI, no Contactless emblem, with text on keymat.**

Please note that all revisions within said part numbers are included in this notice. For example, ISC480-11P2541 includes ISC480-11P2541A, ISC480-11P2541B, etc.

The relevant dates and iSC Touch 480 support commitments are detailed below.

1_Rationale

Payment devices (hardware) and POS applications (software) are evolving technologies. They follow a natural product life cycle. Payment hardware is primarily governed by the Payment Card Industry Security Standards Council's (PCI SSC) regulatory compliance requirements, in addition to market activity and market demand.

Ingenico US is taking the action to EOL the products listed above due to their replacement by products that have been significantly improved in performance, contactless reader certification requirement changes, and a desire to move to the PCI PTS V5 version to provide products meeting the latest available security standard for the product range.

After the expiration date, Ingenico is unable to sell or ship any new products to customers. However, Ingenico may continue to repair said products and provide software updates as required.

In this specific case, the main drivers for announcing this EOL of iSC Touch 480 series are:

- Available certifications for iSC480 are approaching their expiry dates and there will be a point where it will become difficult and extremely inefficient to maintain them
- The market has been moving forward and adopting next generation PTS v5 products including the Lane/8000 to keep up with ongoing security and contactless market needs. The iSC480 is PCI PTS v3/4 and can't evolve (as well as all other Telium 2 devices) to PCI PTS v5
- Customers and partners can migrate from the iSC Touch 480 to the Tetra Lane/8000 and this is available today

2 Key Dates

Key Milestones	Description	Date
Initial EOL (End of Life) Announcement	The date the announcement of the EOL of a product is sent out to partners and customers.	March 15th, 2019
EOL Date	The date the End of Life officially takes effect.	December 31, 2019
LBO (Last Buy Order)	The last date to order the device though Ingenico. This is the final forecast	September 30, 2019
Last Shipping Date	The last possible ship date that can be requested.	December 31, 2019
EOS (End of Support) Date	The last date to receive support for the device. All customers should refer to their specific warranties and service agreements to determine the level of maintenance and support they are entitled to receive during the EOL period.	December 31, 2022

- Any services after the December 31, 2022 date may be requested. Acceptance of said request will be based on the provided business case and parts availability. These services will be provided on a "best-efforts" basis based on existing stock or parts. No new parts will be procured after the EOS date.

3 Migration Options

Customers and business partners are encouraged to migrate to Ingenico's Lane/8000, part of the Tetra platform.

Tetra Lane/8000 references	Description
PRH30310977A	**Standard 7" TN Display** **USB, RS232, POE, CLESS, ETH, BLE**
PRH32610402A	**Deluxe 7" TN Display** **USB, RS232, POE, CLESS, ETH, Tailgate. ETH Switch, WiFi, BLE, BT**

4 Additional Information

Ingenico is pleased with the customer response we have received regarding our next generation Tetra products. We are excited to continue to offer the best in class solutions and service in the market today.

If you should have any questions about this notice, need assistance regarding the marketing withdrawal of the PCI-PTS v3/4 model of the iSC480, or wish to discuss Ingenico's new Tetra platform, please contact your sales executive.