

End Of Life

Lane/5000 V2
PCI-PTS v5 model



**US Product Management
Ingenico Group, US**

March 25th, 2020

www.ingenico.us

Ingenico US

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• Announcement

The purpose of this notice is to advise that Ingenico US is announcing a withdrawal from marketing and sale of the Lane/5000 V2 PCI v5 device.

Note: This EOL does not apply to Lane/5000 V3 PCI v5 devices.

The timing intent of this notice is to allow Customers a 1-year period to transition from the Lane/5000 V2 to the Lane/5000 V3.

The Lane/5000 V2 references being EOL are:

Product Name	Reference	Description
Lane/5000 V2 Deluxe	PRB32610859R	Camera, Wifi/BT, ETH, RS232
Lane/5000 V2 Standard	PRB30310781R	ETH, RS232

The relevant dates and Lane/5000 v2 support commitments are detailed below.

1_Rationale

The Lane/5000 V2 is an EMV L1 Contactless product certified to version V2.3.1.

The EMV L1 contactless certification of the Lane/5000v2 expired on March 26th, 2019.

The Lane/5000 V3 is compliant with the EMV L1 Class 2.6b standard and has been available from almost one year.

As a consequence, the Lane/5000 V2 End Of Life (EOL) is being announced with the milestone dates listed in this bulletin.

For quick Lane/5000 reference identification:

A reference Lane/5000 V2 is identified by the index reference starting by R to Z (ex: PRA30310436R).

A reference Lane/5000 V3 is identified by the index reference starting by I to Q (ex PRA30311474I).

Lane/5000 V2 customers will have one year to migrate to the Lane/5000 V3 device.

2_Key Dates

Key Milestones	Description	Date
Initial EOL (End of Life) Announcement	The date the announcement of the EOL of a product is sent out to partners and customers.	March 25, 2020
EOL Date	The date the End of Life officially takes effect.	March 31, 2020
LBO (Last Buy Order)	The last date to order the device through Ingenico. This is the final forecast	December 31, 2020
Last Shipping Date	The last possible ship date that can be requested.	March 31, 2021
EOS (End of Support) Date	The last date to receive support for the device. All customers should refer to their specific warranties and service agreements to determine the level of maintenance and support they are entitled to receive during the EOL period.	March 31, 2024

- Any services after the March 31, 2024 date may be requested. Acceptance of said request will be based on the provided business case and parts availability. These services will be provided on a “best-efforts” basis based on existing stock or parts. No new parts will be procured after the EOS date.

3_Migration Options

Customers and business partners are encouraged to migrate to Ingenico’s Lane/5000 V3.

- The Lane/5000 V3 has similar functionality and is certified to EMV L1 Class 2.6b standard.

Product Name	Reference	Description
Lane/5000 V3 Deluxe	PRB32611578I	Camera, Wifi/BT, ETH, RS232
Lane/5000 V3 Standard	PRB30311574I	ETH, RS232

4_Additional Information

If you should have any questions about this notice or need assistance regarding the marketing withdrawal of the Lane/5000 V2 PCI-PTS 5 model please contact your sales executive.